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AZ CORP COMMISSION
DOCKET CONTROL

January 21, 2008

Docket Control Center
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007

RE: Docket T-03228A-06-0800, Decision 69944; *In the Matter of the Application of Matrix Telecom, Inc. D/B/A Matrix Business Technologies for approval of a Certificate of Convenience and Necessity to Provide Facilities Based Local Exchange Telecommunications Services*

Dear Clerk:

Pursuant to the Order docketed on October 16, 007 in the above-referenced cause, please be advised Matrix Business Technologies ("Matrix") responded to one (1) complaint from Arizona in the 4th quarter 2007. This complaint involved a customer with intermittent service and static. Working with underlying carrier Qwest, Matrix was able to resolve the customer's complaint by having a new underground cable installed. This complaint was received in October. There were no complaints received in November or December.

If you have any questions regarding this correspondence, please do not hesitate to contact me directly at (214) 432-1489 or via email at pvanvoorhees@matrixbt.com.

Sincerely,

Patricia Van Voorhees
Regulatory Analyst

Arizona Corporation Commission
DOCKETED

MAR 31 2008

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